

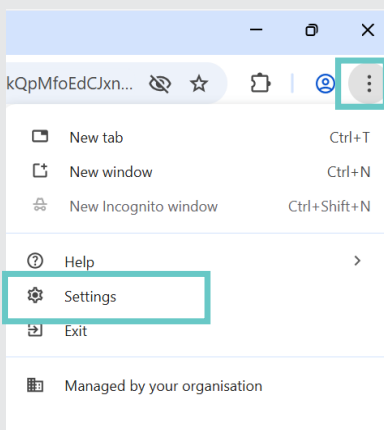


HELP GUIDE

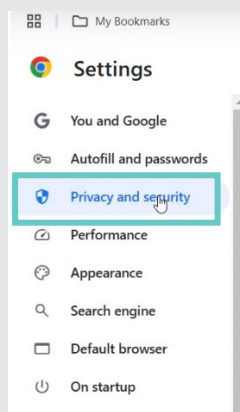
Clear the cache in Google Chrome

Occasionally after a PEMS system release, data may not load as expected. Clearing the browser cache should resolve this issue. The following instructions cover how to clear the cache in Google Chrome.

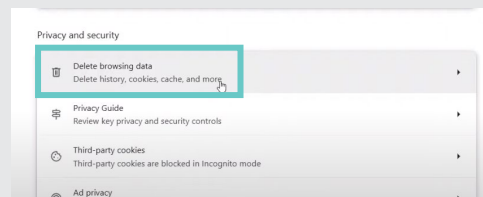
1. Open **Google Chrome**
2. Click the **three-dot icon** in the top-right corner of the browser. Click on the **Settings**.



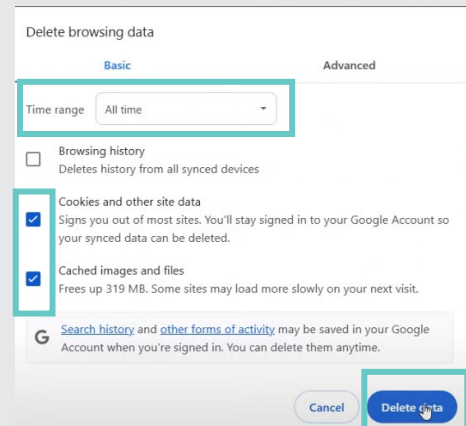
3. Click on **Privacy and security** on the left side of the page.



4. Under **Privacy and security**, click **Delete browsing data**.



5. Select **All Time** in the Time Range and then Check **'Cookies and other site data'**, and **'Cached images and files'** then click **Delete data**.



6. Once you have cleared your cache and cookies, **restart the browser** and access PEMS.

For further information or support contact:

MaPS Help Desk

Office and HR Payroll enquiries
mpshelp@finance.gov.au



maps.finance.gov.au

PEMS Help

PEMS access and technical enquiries
PEMSHelp@finance.gov.au